

In today's class, you will learn

**Language**-useful phrases and descriptions and how to use it tomorrow at the internship

**Content**-learning about your hotel, understanding the homepage, adapting to customers' wishes.

The same material for all 3 levels

Work together in groups and look at the homepage (starter page)

- Read the hotel's welcoming text on the homepage
- Make sure you understand all words, if needed; use a dictionary, ask each other, ask a teacher
- Summarize the text and prepare to present it to the rest of the class
- Find the welcoming brochure/material at your hotel (tomorrow at the internship) and bring it to class

Specified material for level 1 (A2-B1) \*

Work together or individually and answer the questions below

- What kind of restaurants are there at the hotel and what are the differences? Tell the other groups about what you find
- What arrangements would you recommend for a) a newlywed couple b) a family with 2 children *Note! This is a way for us to see what kind of strategies students use when the answer can't be found*

\*students may use the homepage of their own hotel to individualize the class even more. They can also compare different homepages from different hotels.

What have the you learned

New phrases/how to discuss with each other

Knowledge on how to navigate on a homepage (ENT)

Finding information focused to your own hotel (ENT)

Compiling information

Connecting information from class to your internship and further connecting the internship back to the class on the next lesson (ENT)

Taking responsibility (to solve the exercise) (LA)

Making choices (working in pairs/groups/individually) (LA)

Making a summary

Presenting information to others

Strategies (LA)